

COVID-19 Policy

Introduction

As the Coronavirus situation across the globe continues, we need to ensure the wellbeing of our staff, customers and Suppliers. As such, we will continue to monitor and follow Government Guidelines and NHS England advice daily. We are currently operating a near normal service to our customers where possible and where required.

All office based functions are now working remotely from home until further notice. We continue to operate our Logistics remotely as well, albeit with extra safety precautions having been implemented.

No one can predict the full impact of this virus and it continues to be a moving target. Following the recent Government announcements, our engineers will attend site where we are able to work safely following the Government Guidelines. We will endeavour to meet all customer contractual Orders, but due to circumstances outside of our control there may be times, despite our reasonable endeavours, that this may not be possible.

Genfit Commitments

In line with guidance from the UK Government and NHS England, on the prevention of the spread of the virus, we have been putting precautionary safety measures in place including:

- Monitoring staff sickness and ensuring staff are aware of symptoms to look out for.
- Ensuring staff self-isolate if they have travelled to a coronavirus high risk area / country in the last 14 days.
- Educating our staff on prevention.
- We have shared with staff the guidelines for frequent and proper handwashing.
- Providing hand sanitisers and masks.
- Following government advice any staff showing cold/flu like symptoms will for 7 days self-isolate/work from home.
- Genfit have put in place a specific and detailed Coronavirus policy that has been communicated to all staff.

For our Engineers working on site:

- Engineers are instructed to use all appropriate and relevant PPE equipment as advised on a regular basis when working on site following the Method Statement and to keep washing their hands on a regular basis.
- We have implemented a 'no handshake' policy for all staff.
- Engineers will adhere to the 'two metre' rule to distance themselves where possible.
- Engineers will not request customers to provide an electronic signature or to complete a customer survey on their mobile devices during this time and whilst the virus remains a threat.
- Engineers are expected to adhere to and follow all site instructions and policies, particularly in respect to this virus.

Our Business Continuity Plan has been reviewed and modified in light of the new Coronavirus threat. Depending on government guidelines we are confident it will ensure continuation of our services.